

# Impresa Tile Showers Ltd.

## WARRANTY STATEMENT

Impresa Tile Showers Limited (The Company) product warranties are for the stated duration as from the date of purchase by the Customer.

Impresa product warranties apply to the first installation of product supplied by the Company. All warranties apply to residential, domestic use of each product and only when installed correctly to the Company's written instructions.

All due, onsite care of Impresa products is the responsibility of the Customer. The warranties do not cover damage or misuse to any Impresa product whilst in the possession of the Customer prior to or post the installation of the product.

As a result of a claim, all products must be made available for an in-situ assessment by an Impresa representative. Should any material, manufacture thereof, or product be faulty as deemed by Impresa, the Company at its discretion may either refund the purchase price, repair the product, or replace the defective product. The Company is not financially responsible nor liable for any claim for consequential losses or damages as a result of product failure.

The toughened-glass enclosure warranty applies for installed product, subject to normal usage, but not breakage during installation or thereafter.

Claims must be notified in writing to the Company within 30 days of the discovery of a possible fault or problematic use of a product. Proof of purchase must accompany any claim.

<div>PLATINUM GUARANTEE</div> <div>25 YEAR</div>	<div>GOLD GUARANTEE</div> <div>15 YEAR</div>	<div>SILVER GUARANTEE</div> <div>5 / 10 YEAR</div>
<div>SHOWER TRAY</div> <div>STILE METRO STILE Stainless METRO Stainless</div> <div>The aforementioned trays are guaranteed to be free of manufacturing defects which might result in the leakage of water (excepting surface water) for a period of 25 years from the date of purchase. The warranty is subject to the respective specifications and installation instructions current at the time of installation.</div>	<div>SHOWER TRAY</div> <div>NEXUS   NEXUS Stainless URBIS   URBIS Stainless OVATION   ENCORE LUXA   CLARION</div> <div>NEXUS, NEXUS STAINLESS, URBIS, URBIS STAINLESS and LUXA trays are guaranteed to be free of manufacturing defects which might result in the leakage of water (excepting surface water) for a period of 15 years from the date of purchase. OVATION, ENCORE, CLARION Trays -- The surface of a Clarion tray, and surface coating of an Ovation, and an Encore tray is warranted as defined by Impresa for 10 years from the date of purchase, subject to reasonable-use, reasonable cleaning procedures, and the use of non-abrasive household cleaning products. The warranty is subject to the specifications and installation instructions at the time of purchase.</div>	<div>FRAMELESS GLASS ENCLOSURE</div> <div>TEMPERED GLASS All glass supplied complies with NZS4223:2016 and AS/NZS 2208:1996 and is guaranteed for a period of 10 years from the date of purchase.</div> <div>HARDWARE All enclosure hardware is guaranteed for a period of 5 years from the date of purchase.</div> <div>The warranted surfaces of the glass and hardware are subject to reasonable-use, reasonable cleaning procedures, and the use of non-abrasive household cleaning products.</div>